

GENERAL BUSINESS TERMS

Informations about company

KORKYRA d.o.o. Tourist agency

Hvarska 42

20000 Dubrovnik

Croatia

IDENTIFICATION NUMBER (MB) 02361680

OIB 55895014490

BANK i IBAN Otp bank d.d., HR4024070001100457834

E-mail adress: info@korkyra-dubrovnik.com

Company registered in the Commercial Register: Commercial Court in Dubrovnik / number / Tt-09 / 443-2 Amount of Company's Core Capital: 20,000.00 kn is paid in full.

Personal Data Protection Officer: (a person who takes care of the legality of processing personal data and exercising the right to protection of personal data):

Marija Vlašić

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gdpr.korkyra@gmail.com

General Terms

Korkyra d.o.o. provides online service through its web site at korkyra-dubrovnik.com. The service consists of providing information services, managing content, and executing financial transactions.

Using the Website it is considered that the User has fully read, understood and accepted the General Terms and Conditions and the [Declaration on the Use of Personal Data](#). Korkyra d.o.o. informs the End User to refrain from using this Website in the case of (I) disagreement with the stated terms and / or (II) if the User is under the age of 16. The right to use the Website is personally the right of the End User and can not be transferred to any other natural or legal person in any way, nor is any user authorized to report to other private or legal persons. The ultimate user is personally responsible for protecting the confidentiality of passwords, where they exist; Korkyra d.o.o. Does not have access to the user passwords because they are automatically encrypted through the system. The end user is aware of the fact that sometimes service interruptions can occur, or events outside the control of Korkyra d.o.o. and accepts that Korkyra d.o.o. is not responsible for any loss of data that may occur during the transmission of information on the Internet. The end user agrees and accepts that access to Internet pages may sometimes be interrupted, temporarily inaccessible or disabled.

Korkra d.o.o. Company reserves the right at any time to modify or terminate any business segment, including, without limitation, content, availability time as well as the equipment required to access or use the Site. Furthermore, Korkyra d.o.o. may stop sending any piece of information, or any kind of information, may change or terminate any data transferring, and may change the data transfer speed, as well as any other characteristics.

Korkyra d.o.o. Company reserves the right at any time and without prior notice, if it seems as necessary, to abolish or modify any of the Terms and Conditions of Business and Use and / or Statement of Privacy and Security hereunder. Therefore, it advises End Users to review from time to time the information contained in the General Terms and Conditions of Use and the Statement of Use of Personal Data to inform themselves about such changes. The continued use of the Website after the publication on the Internet of new changed General Terms and Conditions of Use or Declaration on the Use of Personal Data, implies that the User accepts these changes.

The End User is responsible for the purchase and maintenance of his / hers computer equipment, including all software and hardware owned and used, as well as other equipment required for access to these Internet sites and all related costs. Korkyra d.o.o. Company is not responsible for any damage to the End User equipment that may result from the use of these Web Sites. This web site is privately owned. All mutual communication and interaction that takes place through these web sites must comply with these General Terms and Conditions of Use.

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Responsibility of the End User refers to any damages or possible injuries caused by any fault, exclusion, interruption, deletion, malfunction, delay in operation or transmission, computer virus, interruption in communication line, theft, destruction or unauthorized access, change or misuse of the record, termination of contract, inappropriate behavior, negligence, or any other action.

Korkyra d.o.o. Company can terminate a business relationship with any of their End Users at any time. Korkyra d.o.o. reserves the right to terminate any of the User passwords or User Accounts at any time in the event of any conduct by End User that Korkyra d.o., in its discretion, considers unacceptable, as well as in any case non-compliance with the General Terms and Conditions of Use by the End User. The user can send his inquiries and comments in writing, by mail or by e-mail, and Korkyra d.o.o. will send a written reply by mail or e-mail within the legal deadline.

Korkyra d.o.o., is a travel agency and carries out activities exclusively related to tourist services.

Headquarters of Korkra d.o.o. Company is in Dubrovnik, Croatia. Legal disputes that may arise, as a result of the use of these web sites (unless otherwise specified in a special agreement) are in the jurisdiction of the court in Dubrovnik and are resolved in accordance with the positive regulations of the Republic of Croatia. By using these Internet Sites, the End User agrees that any dispute or claim arising out of or in connection with these Terms, or in connection with their enforcement, is within the jurisdiction of the court in Dubrovnik.

Terms of Use of the Website korkyra-dubrovnik.com

The Terms of Use of the Korkyra Internet Site are a successful customer registration or purchase without registration. Upon each order of service, Customer will be offered acceptance of these General Terms of Use, whose acceptance is a prerequisite for using the Korkyra Internet site.

Language

Communication language at korkyra-dubrovnik.com is english language.

Prices

Prices are shown in HRK (EUR) and EUR, VAT included, are valid for all payment methods at the time of purchase. Service cost is determined for each product individually. The cost-per-click process for each product is subject to multiple levels of control, but there is a potential for error because of a human factor, and by the nature of things it can not be done with automatic input.

Such situations are extraordinary and for them Korkyra d.o.o. in advance apologizes to its customers as it will be forced to inform them about the situation, the wrong price for the particular product, and the inability to perform the services according to the specific customer order.

Duration and termination of contract (single-sided contract termination by the buyer)

The contract concluded by the Buyer with Korkyra d.o.o. for the purchase of a product is a one-time purchase contract for a product that was consumed by delivery of goods by Korkyra d.o.o. and paid by the Buyer, if it is not terminated. These General Terms and Conditions of Business are an integral part of the Purchase Agreement between Korkyra d.o.o. and Buyer.

Pursuant to the Consumer Protection Act you are authorized to terminate the contract unilaterally by not giving reasons for this within 14 days from the date of delivery of the service.

Written objection, reply, notice

In case you are unsatisfied for any reason, you can file a written complaint to Korkyra d.o.o .

Korkyra d.o.o. allows you to file a written complaint via mail or via info@korkyra-dubrovnik.com. For a quicker determination of the specific order for which you have complaints, please provide your full name, last name, order number, and account number in your complaint. Korkyra d.o.o. will acknowledge receipt of your complaint in writing without delay, and the reply to you must reach within 15 (fifteen) days of receipt of the complaint.

Payment methods

Korkyra d.o.o. allows you to purchase selected services by paying directly online:

1. Payment by Credit Cards

One-off and installment payment is possible.

American Express, Visa, MasterCard, Diners and Maestro once

American Express credit card up to 6 installments

2. Viral payment - please indicate in the order comment if you want a viral payment and you will receive as soon as possible all the details necessary for payment. You can then make the payment by using internet banking or by the way you normally pay your bills - via bank, mail, Fina or similar.

For a viral mode of payment, the service is only performed when the funds are visible in the account and are posted.

If you need an R1 account we would like to emphasize it in your note.

Statement of Use of Personal Data (Privacy)

[The Declaration on the Use of Personal Data](#) (Privacy) is an integral part of these General Terms and Conditions of Business.

Does Korkyra d.o.o. Uses cookies?

No.